

# Public consultation on enhanced cooperation between Public Employment Services (PES)

Fields marked with \* are mandatory.

## Introduction

---

The European Network of Public Employment Services (PES Network) was created by [Decision 573/2014 /EU](#) on enhanced cooperation between Public Employment Services (PES). The objective of the Decision is to encourage cooperation between Member States within the areas of PES responsibility, thereby formalising and strengthening cooperation between the PES and helping to reinforce PES capacity, effectiveness and efficiency. The PES Network, and the cooperation it facilitates between PES, is intended to contribute to the [‘Europe 2020’](#) strategic objective of promoting smart, sustainable and inclusive growth, and to the implementation of relevant Union policies. The Network encompasses the European Commission and the PES of all EU Member States, along with those of Norway and Iceland.

This public consultation aims to gather views on the effectiveness and impact of the enhanced cooperation of PES, on what has worked well and on areas for improvement. The questionnaire takes around 20 minutes to complete.

## General information about respondents

---

**\* Are you replying:**

- As an individual in your personal capacity
- In your professional capacity or on behalf of an organisation

**\* Please give your name if replying as an individual/private person, otherwise give the name of your organisation:**

*100 character(s) maximum*

**\* Email address:**

*100 character(s) maximum*

**\* Country:**

For individuals, country of residence; for professionals, headquarters and main country of operations:

- Pan-EU / European umbrella organisation
- Austria
- Belgium
- Bulgaria
- Cyprus
- Croatia
- Czech Republic
- Denmark
- Estonia
- Finland
- France
- Germany
- Greece
- Hungary
- Iceland
- Ireland
- Italy
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Malta
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- Slovakia
- Slovenia
- Spain
- Sweden
- United Kingdom
- Other

**\* Please indicate your country of residence or operations:**

*100 character(s) maximum*

**\* Please indicate your association with employment policies and practice.**

**Are you (please select the answer option that fits best):**

- Government body / Ministry (not Public Employment Service)
- Public Employment Service
- Other public authority (national, regional, etc.)
- Private enterprise
- Professional consultancy, law firm, self-employed consultant

- Pan-European non-governmental organisation, platform or network
- National non-governmental organisation, platform or network
- Research and academia
- Social partner – pan-European organisation
- Social partner – national / regional / local organisation
- Other

**\* Please indicate the respective level:**

- national level
- regional level

**\* Please indicate, if you are:**

- trade union
- employer organisation
- other

**\* Please indicate the type of Social partner organisation:**

*100 character(s) maximum*

**\* Please indicate your association with employment policies and practice.**

**Are you (please select the answer option that fits best):**

- Jobseeker registered with PES
- Jobseeker not registered with PES
- Other

**\* Please indicate your association with employment policies and practices:**

**\* Please indicate the economic sector you are active in (as an individual or as an organisation):**

- Public Administration
- Other

**\* Please indicate the economic sector you are active in:**

- Agriculture, Hunting and Forestry
- Financial Intermediation
- Fishing
- Real Estate, Renting and Business Activities
- Mining and Quarrying
- Manufacturing
- Education
- Electricity, Gas and Water Supply
- Health and Social Work
- Construction

- Other Community, Social and Personal Services
- Wholesale and Retail Trade
- Activities of Private Households as Employers
- Hotels and Restaurants
- Extraterritorial Organisations and Bodies
- Transport, Storage and Communications
- Other

**\* Please indicate your economic sector:**

*100 character(s) maximum*

**If your organisation is registered in the [Transparency Register](#), please give your Register ID number:**

*100 character(s) maximum*

If your organisation is not registered, you can [register now](#).

**\* Please indicate your preference for the publication of your response on the Commission's website:**

- Under the name given: I consent to publication of all information in my contribution and I declare that none of it is subject to copyright restrictions that prevent publication
- Anonymously: I consent to publication of all information in my contribution anonymously and I declare that none of it is subject to copyright restrictions that prevent publication

*Please note that regardless the option chosen, your contribution may be subject to a request for access to documents under [Regulation 1049/2001](#) on public access to European Parliament, Council and Commission documents. In this case the request will be assessed against the conditions set out in the Regulation and in accordance with applicable [data protection rules](#).*

**\* Do you have any current or past direct involvement in the PES Network (i.e. Member State representative on the Network Board; Advisor for European PES Affairs; involvement with PES Secretariat; contractor supporting the PES Network; other)?**

- Yes
- No

**\* If yes, please explain your involvement:**

*500 character(s) maximum*

## 1. Current context for the Public Employment Services

---

**\* In your opinion, what are the main challenges Public Employment Service (PES) are facing in your country (or, if you are responding at EU level, the main challenges PES are facing across Europe)?**

*between 1 and 3 choices*

- Addressing youth unemployment
- Addressing long term unemployment
- Difficult labour market conditions in general
- Need for organisational modernisation and/or reform
- How to effectively and reliably monitor performance
- Lack of resources and/or funding
- Competition from private sector employment services
- Administration/ payment of unemployment benefits
- Other

**\* Please specify other main challenges:**

*500 character(s) maximum*

**\* In your opinion, what are the most important areas for improvement PES as organisations should address in your country (or, if you are responding at EU level, the most important areas for improvement PES should address across Europe)?**

*between 1 and 3 choices*

- Effective active labour market programmes and other support measures
- Organisational knowledge and/or capacity
- Availability of budgets to deliver services effectively
- Effective partnership working with social partners etc.
- Effective partnerships with, and engagement of, employers
- Capacity to comprehensively engage individuals who may benefit from PES support
- Design of legal framework for effective action
- Effective IT systems to match candidates to vacancies, monitor performance etc.
- Other

**\* Please specify other main areas for improvement:**

*500 character(s) maximum*

## 2. Relevance and coherence of the PES Network and cooperation

---

The PES Network aims to encourage cooperation between Member States within the areas of PES responsibility, thereby helping to reinforce PES capacity, effectiveness and efficiency. These questions are intended to gather views on the importance, relevance and coherence of the PES cooperation facilitated through the PES Network.

**On a scale from 'not at all important' to 'very important' how important is PES cooperation at EU level in supporting the development of the national PES to become more effective at meeting labour market and social challenges?**

Select 'Don't know' if you are unsure.

	Not at all important	Somewhat unimportant	Neither important nor unimportant	Somewhat important	Very important	Don't know
* PES cooperation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please feel free to explain your response:**

*500 character(s) maximum*

On a scale from the weakest to the strongest, to what extent do you feel that the objectives of the PES Network complement other EU and/or national policies and instruments aimed at improving PES (e.g. the [Youth Guarantee](#), funding provided by the [European Social Fund](#), the [EU Recommendation relating to long-term unemployment](#), etc.)?

Select 'Don't know' if you are unsure.

	Very weak complementarity	Weak complementarity	Neutral complementarity	Strong complementarity	Very strong complementarity	Don't know
* PES objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please feel free to explain your response:**

*500 character(s) maximum*

### **3. Overall effectiveness and efficiency of the PES Network and cooperation**

The PES Network aims to encourage cooperation between Member States within the areas of PES responsibility, thereby helping to reinforce PES capacity, effectiveness and efficiency. These questions are intended to gather views on the effectiveness and efficiency of the PES Network and the cooperation it facilitates in supporting improvements to PES operations, as well as its effectiveness in supporting cooperation itself.

**How would you judge the overall success of the PES Network in supporting enhanced cooperation between PES on a scale from 'not at all successful' to 'very successful'?**

Select 'Don't know' if you are unsure.

	Not at all successful	Somewhat unsuccessful	Neither successful nor unsuccessful	Somewhat successful	Very successful	Don't know
* Supporting cooperation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please feel free to explain your response:**

*500 character(s) maximum*

**How would you judge the overall success of the PES Network in improving the performance and practices of PES to address labour market challenges on a scale from ‘not at all successful’ to ‘very successful’)?**

Select ‘Don’t know’ if you are unsure.

	Not at all successful	Somewhat unsuccessful	Neither successful nor unsuccessful	Somewhat successful	Very successful	Don't know
* PES improvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please feel free to explain your response, including providing examples of the success of the PES Network if applicable:**

*500 character(s) maximum*

**How would you judge the overall success of the PES Network in supporting the implementation of policy initiatives within Member State PES on a scale from ‘not at all successful’ to ‘very successful’?**

Select ‘Don’t know’ if you are unsure.

	Not at all successful	Somewhat unsuccessful	Neither successful nor unsuccessful	Somewhat successful	Very successful	Don't know
* Supporting policy implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please feel free to explain your response, including providing examples of the success of the PES Network if applicable:**

*500 character(s) maximum*

**To what extent do you consider that the PES Network has been efficient (in terms of cost) to date in delivering its activities and reaching its objectives on a scale from ‘not at all efficient’ to ‘very efficient’?**

Select ‘Don’t know’ if you are unsure.

	Not at all efficient	Somewhat inefficient	Neither efficient nor inefficient	Somewhat efficient	Very efficient	Don't know
* PES activities, reaching objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Please feel free to explain your response, including providing examples of the success of the PES Network if applicable:**

*500 character(s) maximum*

## 4. Role of EU action

---

These questions are designed to gather views on the role of European Union action in helping to strengthen PES cooperation and support for different PES.

**To what extent is EU action necessary for strengthening the cooperation between PES on a scale from 'not at all necessary' to 'very necessary'?**

Select 'Don't know' if you are unsure.

	Not at all necessary	Somewhat unnecessary	Neither necessary nor unnecessary	Somewhat necessary	Very necessary	Don't know
*EU action for PES cooperation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**What more could the European Union do to improve cooperation between PES, or provide support to different PES?**

*500 character(s) maximum*

## 5. Final comments

---

**Are there any additional comments you would wish to make on the PES Network Decision, the PES Network or its activities?**

*1000 character(s) maximum*

**If you wish to attach a document:**

Please upload your file

The maximum file size is 1 MB